

Jeri Quinn: Client Loyalty Keynote Speaker

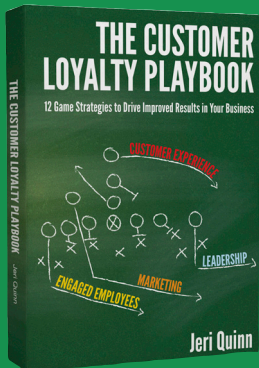
Certified Executive and Business Coach, Author of The Customer Loyalty Playbook: 12 Game Strategies to Drive Improved Results in Your Business

With more than 30 years as a serial entrepreneur, speaker, author, and client loyalty consultant, Jeri Quinn helps businesses drive improved results in client retention, profitability, employee engagement, and a positive teamwork culture. Ms. Quinn has worked with executives and teams in over 40 industries, spoken at major business expos and New York City's Javits Center, facilitated business development and extraordinary customer service at institutions such as MoMA and AIG, and has partnered with New York City, The Kaufmann Foundation, Citibank, Merrill Lynch, HSBC, and Signature Bank to educate their clients.



Keynote Topics + Seminars

Double Your Profit by Engaging Your Front Line
Forever Fans: How to Boost Customer Loyalty
Creating 'Wow!': Designing the Customer Experience



Praise for The Customer Loyalty Playbook, 12 Game Strategies for Driving Improved Results in Your Business

"A go-to guide for growing small to midsize businesses, this is the book that will bring profit to your bottom line! Filled with everything you need to know to effectively build a growing and thriving business, maintain your customer base, and obtain long-term, highly efficient employees, The Customer Loyalty Playbook is a must-read for the serious business owner."

Ivan Misner, Ph.D., NY Times Bestselling Author and Founder of BNI®

Praise for Jeri Quinn

Thank you so much for your workshop. To say it was sensational is an understatement. I got a tremendous amount from it. Please keep doing more of these. I'll sign up for you every time.

Jerry Hogan, business owner.

I was reluctant before the event, but my eyes and mind are now wide open. I'm happy I voted to add Jeri Quinn over the other candidates. Your presentation was very positive, informative, useful, thoughtful and well organized. I can now see that that we're not setup for world class customer service and that's going to change.

Management Team, Food Processing Company

To book Jeri Quinn for an inspired keynote address or workshop at your next event, contact (212) 923-5820 or email Jeri's team at Anna@DrivingImprovedResults.com.